

Please fill out this form completely and attach it to the parcel.

Sender (please fill in in block letters)

Customer No.		Golf cart model	
Document Number		Serialnumber of trolley	
Company name		Serial number battery	
First Name, Last Name		Serial no. charger	
Street and number		Commission	
Zip Code, Location		Different Return-to address	
Phone			
E-Mail			
<b>Fault description / service requested:</b> (Please mark, fill out in detail and enclose a copy of the return slip)			
<input type="checkbox"/> Inspection / Winter Check <input type="checkbox"/> Other service requests:			
Handling of old parts <input type="checkbox"/> send back			

**IMPORTANT / RETURNING OF BATTERIES:**

1. Check battery for damages of any kind before sending them in.
2. Ship undamaged batteries only in trolley-installed condition.  
 To do this, place your battery in the battery compartment of your trolley, strap it down with the fastening strap and protect your battery plug against short circuits. Do not connect the battery plug to the trolley. Batteries of an insufficient safety level cannot be transported commercially.
3. Important - Do not include additional, loose batteries in your consignment.
4. Please be informed that damaged batteries can be neither repaired nor returned.
5. Bitte beachten Sie, dass wir Akkus mit eingebauten Fremdzellen nicht prüfen, reparieren oder zurücksenden können.

**THE BATTERY MAY ONLY BE SHIPPED IF:**

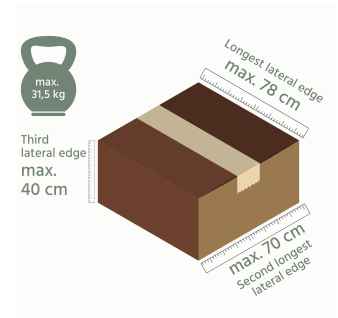
1. There is NO damage to the battery casing (casing, cable or plug damaged, loose parts in the casing - shake and listen -, water damage known or visible, leaking electrolyte, white salt stains on the casing)
2. NO temperature changes are detectable (warmer than hand-warm, plastic parts charred or deformed)
3. NO odor is detectable (abnormal odor (electrolyte), smells of charred plastic or components)

**Non-abidance to these instructions may result in revocation of your entitlement to a return slip!**

**WEIGHT LIMITS AND MAXIMUM DIMENSIONS FOR PARCEL SHIPMENT**

The following dimensions apply to the shipment of individual parcels:

- Longest side edge = max. 78 cm
- second longest side edge = max. 70 cm
- third side edge = max. 40 cm
- Maximum weight = 31.5 kg



Exceeding the listed dimensions and weight may result in high surcharges, which we will have to charge you.

**PLEASE NOTE:**

- Test and service costs arise from the time of testing and troubleshooting, thus are part of the repair invoice.
- The fact that the contract for service orders is not concluded until our cost estimate has been sent. Our General Terms and Conditions of Business "AGBs Endverbraucher Service", which are available for you on our homepage [www.ticad.de](http://www.ticad.de), are also applicable.
- Sender liable for false information.

Date / Sender's signature

Date / Signature Customer